

How to be a Good Learner

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National Research Council Canada Conseil national de recherches Canada





Memories of North Bay

- *Pinewood Park Hotel* and burning it down
- <u>Canadian University Press</u> and the Agents of Social Awareness
 - The primacy of points of view
 - The principle of autonomy



Three Principles of Effective E-Learning:

- <u>Interaction</u> participation in a learning community (aka a community of practice)
- <u>Usability</u> simplicity and consistency
- <u>Relevance</u> aka salience, that is, learning that is relevant to you, now



Interaction:

- "... the capacity to communicate with other people interested in the same topic or using the same online resource. "
- Why do we want it?
 - Human contact ... talk to me...
 - Human content ... teach me...



Interaction: How to Get It

- You cannot depend on traditional learning for interactivity...
 - Most learning based on the broadcast model
 - Most interactivity separated from learning
- Built your own interaction network
 - Place <u>yourself</u>, not the content, at the centre



Interaction: Your Personal Network

- Email and mailing lists eg., DEOS, wwwedu, ITForum, IFETS, online-news, RSS-DEV...
- Weblogging reading your subscriptions, leaving comments, longer responses in your own blog
- Personal communication instant messaging, Skype
- Online Forums Using, eg., Elluminate, Centra examples, CIDER, Net*Working



Interaction: Principles

- <u>Pull</u> is better than <u>push</u>...
- Speak in your own (genuine) voice (and listen for authenticity)
- Share
 - Your knowledge, your experiences, your opinions
- Make it a habit and a priority



Interaction: Guerilla Tactics

- If interaction isn't provided, create it...
 - Eg., if you are at a lecture like this, blog it
- If your software doesn't support interaction, add it
 - Eg., embed Javascript comment, RSS in LMS pages
- Use back-channels
 - Private lists, Gmail accounts, Flickr, IM, more...



Usability:

- "... probably the greatest usability experts are found in the design labs of Google and Yahoo! "
- <u>Elements of Usability</u>
 - Consistency ... I know what to expect...
 - Simplicity ... I can understand how it works...



Consistency? As a Learner?

- Yes! <u>Take charge</u> of your learning...
- Clarify first principles...
 - for example, how do <u>you</u> understand learning theory? Eg.
 Five Instructional Design Principles Worth Revisiting
 http://www.ispi-frc.org/newsletter/features/featurearticle_brenda.htm
- Organize your knowledge
 - For example, build your own CMS (using, say, Drupal)



Simplify the Message

- Summarize, summarize, summarize
 - (and then put it into your own knowledge base)
- Use your own vocabulary, examples
 - You own your language don't let academics and (especially) vendors tell you what jargon to use
- Don't compartmentalize (needlessly)



Principles of Usability

- Usability is Social: Learn from the masters (no, not Jakob Nielsen)
 - Can you search your own learning?
 - Do you represent similar things in similar ways?
- Usability is Personal: Listen to yourself
 - Be reflective eg., is your desktop working for you?



Usability: Guerilla Tactics

- <u>Important</u>: your institutional CMS is almost certainly dysfunctional – create your own *distributed* knowledge management system...
 - Create a blog on Blogger, just to take notes
 - Store photos on Flickr
 - Create a GMail account and forward important emails to yourself (and take advantage of Google's search)
 - (Maybe) use Google desktop search



Relevance:

- "... learners should get what they want, when they want it, and where they want it "
- Generating Relevance
 - Content ... getting what you want
 - Location, location, location...



Getting What You Want

- <u>Step One</u>: maximize your sources today's best bet is RSS – go to Bloglines, set up an account, and search for topics of interest
- <u>Step Two</u>: filter ruthlessly if you don't need it now, delete it (it will be online somewhere should you need it later)
- <u>Important</u>: Don't let someone else dictate your information priorities – only <u>you</u> know what speaks to you



Getting It Where (and When) You Want

- Shun formal classes and sessions in favour of informal activities
- <u>Do</u> connect to your work at home (and even on vacation) *but* feel free to sleep at the office
 - Most work environments are dysfunctional
 - Your best time might not be 9 to 5 ...
 - Ideas (and learning) happen when they happen



Principles of Relevance

- Information is a <u>flow</u>, not a collection of objects
 - Don't worry about remembering, worry about <u>repeated</u> <u>exposure</u> to good information
- Relevance is defined by <u>function</u>, not topic or category
- Information is relevant only if it is available <u>where it is</u> <u>needed</u>



Relevance: Guerilla Tactics

- Develop unofficial channels of information (and disregard most of the official ones)
 - For example, I scan, then delete, almost all institutional emails (and <u>everything</u> from the director)
- Create 'project pages' on your wiki (you have a wiki, right?) with links to templates, forms, etc.
- Demand access



What I'm <u>Really</u> Saying Here...

- 1. You are at the centre of your own personal learning network
- 2. To gain from self-directed learning you must be self-directed
- 3. These principles should guide how we teach as well as how we learn

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