

# **Knowledge Graphs**

Linking Data to Knowledge

Michelin Research Center, Clermont Ferrand – May 2019



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Business Solution Architect
Semantic Web Company

### ViaMichelin: Michelin route planner and maps, restaurants, traffic ...

https://www.viamichelin.com/

World maps, city maps, driving directions, Michelln-starred restaurants, hotel booking, traffic news and weather forecast with ViaMichelin.

### Route planner

Michelin Route planner – Europe and worldwide driving ...

More results from viamichelin.com »

### Maps

The Michelin maps are available online on ViaMichelin. Search ...

### Michelin (@Michelin) · Twitter

https://twitter.com/Michelin

Launched in 2013, the Belt and Road Initiative (BRI) ins to alter the socioeconomic landscape along the Silk Road linking Asia and Europe. N. Beaumont during his speech this morning at @ITF\_Forum. #MichelinTakesAction #SustainableTransport pic.twitter.com/uQTtLAj...

20 hours ago

View on Twitter

The official impulsion to the #ZeroEmissionValley project was given yesterday at @EVS32\_ with the creation of #HYmpulsion! ③ It will set up and exploit the #electrolyzers and charging stations. @auvergnerhalpes @Michelin @ENGIEgroup @caissedesdepots @CreditAgricole pic.twitter.com/qHLYQBr...

#ZeroEmissionValley? A private/public project with @auvergnerhalpes @ENGIEgroup @Michelin to equip the region by the end of 2021 with 20 charging stations, 15 electrolyzers, 1000 light-duty vehicles for professional use (private and public sectors). @EVS32\_pic.twitter.com/JLhXGVI...

2 days ago

What is

### Itinéraires ViaMichelin : calcul d'itinéraire fiable et précis

2 days ago

https://www.viamichelin.fr/web/Itineraires Translate this page

Vos vacances avec Michelin Voyage Sites touristiques étoilés, circuits, reportages, hôtels, restaurants et activités, tout pour voyager sereinement! Accueil ...

### Michelin

Entreprise





michelin.fr

Michelin est un fabricant de pneumatiques français dont le siège social est à Clermont-Ferrand, en France. Ses produits sont destinés à tous types de véhicules : automobiles, camions, deux roues, avions, engins de génie civil et agricoles. Wikipédia

PDG: Jean-Dominique Senard (11 mai 2012-)

Siège social : Clermont-Ferrand

Cours de l'action : ML (EPA) €103.65 -2.20 (-2.08%)

May 23, 09:40 GMT+2 - Clause de non-responsabilité

Filiales: ViaMichelin, Bookatable, Camso, Tigar Pirot, Blackcircles,

PLUS

Fondateurs: André Michelin, Édouard Michelin

#### **Profiles**





Facebook







Twitter

#### Recherches associées

Voir d'autres éléments (plus de 10)









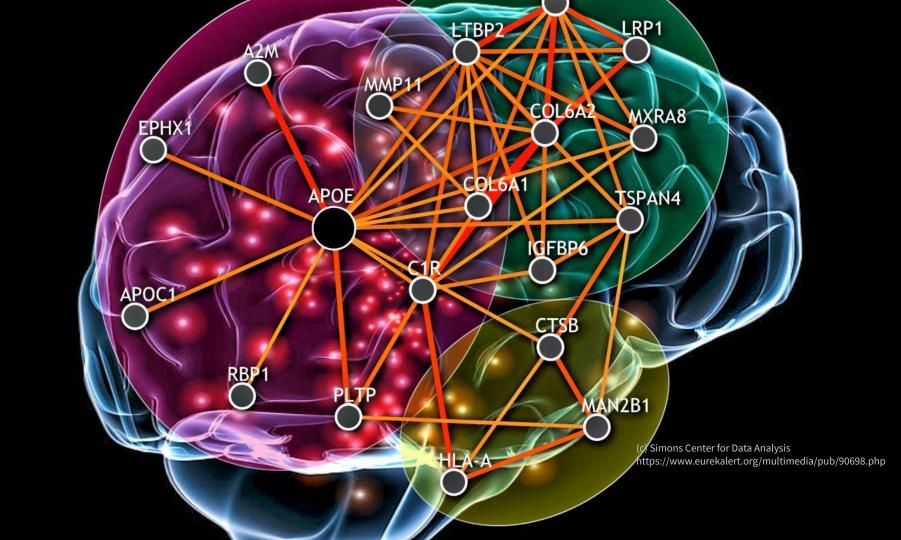
YouTube



Bridgestone

Pirelli

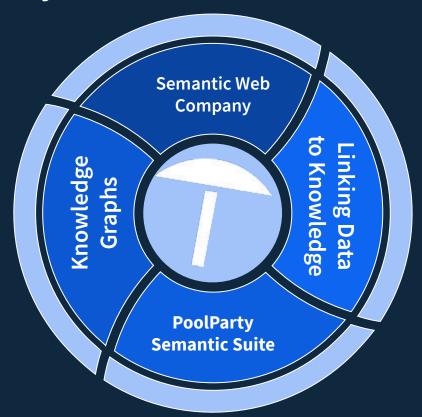
Goodyear Tire & Continental AG Dunlop



# **Entity-Centricity over Document-Centricity**

# **Roadmap for today**





# **Introducing Semantic Web Company**



Founded in 2004 **Based** in Vienna

Privately held

50+ FTE

Software Engineers & Consultants for **NLP**, **Semantics** and **Machine** learning

Developer & Vendor of **PoolParty Semantic Suite** 



Participating in projects with €2.5 million funding for **R&D** 



SWC named to KMWorld's '100 Companies That Matter in Knowledge Management' from 2016 until 2019



revenue growth/year



**ISO** 27001:2013 certified

### Fact sheet: PoolParty Semantic Suite



Most complete and secure **Semantic Middleware** on the Global Market



### **Semantic AI:**

Fusing Graphs, NLP, and Machine Learning

**ISO** 27001:2013 certified **W3C** standards compliant

First release in 2009

Current version 7.0

On-premise or cloud-based



Over **200** 

installations world-wide



Named as Sample Vendor in

Gartner's Hype Cycle for AI 2018



Named as
Representative
Vendor in Gartner's
Market Guide for
Hosted Al Services
2018



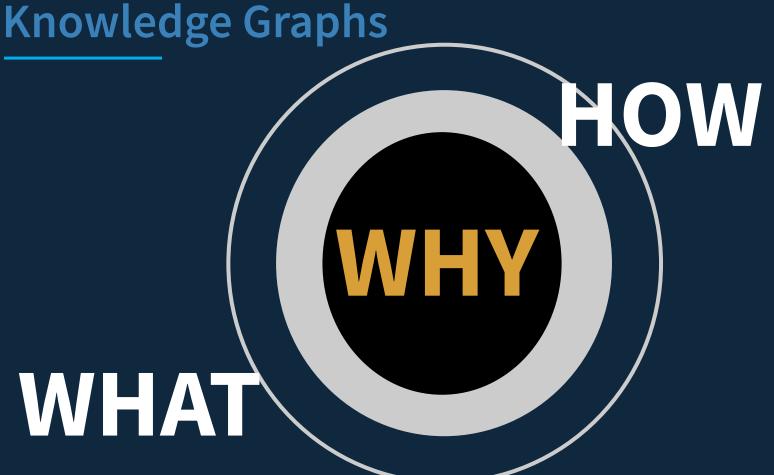
KMWorld listed
PoolParty as
Trend-Setting
Product 2015, 2016,
2017, and 2018



"PoolParty brings the power of Google into the enterprise environment through Knowledge Graphs."

Knowledge Architect at a Top 3 Oil & Gas company





### **Generic Use Cases for Knowledge Graphs**



- Loosely connected data
- Too simplistic, disconnected data models
- Data models don't keep pace with market dynamics
- Too abstract data models



Add Context to Data



Make Decisions with Confidence



Strengthen Al Strategy



Gain Augmented Analytics



Connect Data Silos



Scale Data Governance

### Solutions based on PoolParty





### **Process Automation**

- Enhanced Machine Learning
- Text Mining & NLP
- Document Classification
- Document & Text Validation



### Customer Experience

- Recommender Systems
- SEO
- Smart Helpdesk Solutions
- Chatbots and Q&A engines



### **Knowledge Management**

- Semantic Search
- Personalization
- Knowledge Discovery Portals
- Skills Management



### **Information Management**

- Semantic ContentManagement
- Metadata Management
- Masterdata Management



### **Knowledge Engineering**

- Taxonomy Management
- Ontology Management
- Knowledge Graph Management
- Data Visualization



### Agile Data Integration

- Linked Data
- Integrating heterogeneous data
- Entity Linking



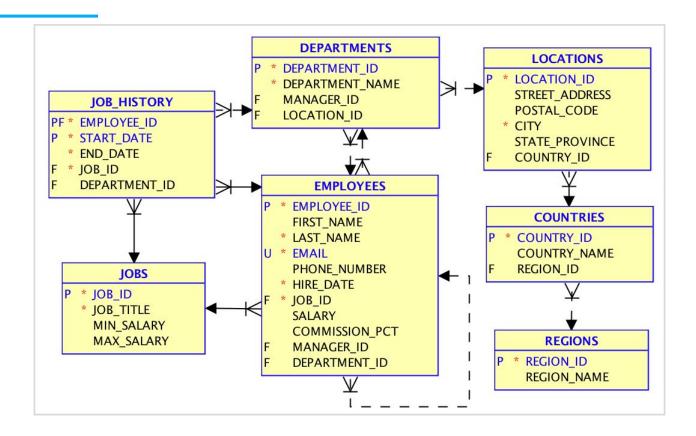
Graphs are a 2019 TREND and "Graph DBMSs will grow at **100 percent annually** through 2022"...

...because we "need to ask **complex** questions across complex data"

Source: <u>Gartner.com</u>

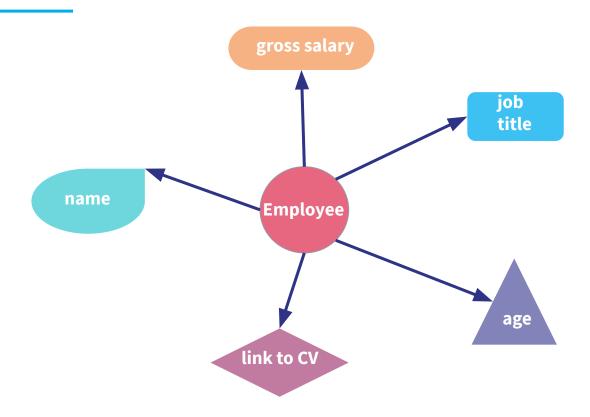
### HR Analytics - relational data model





# HR Analytics - graph data model





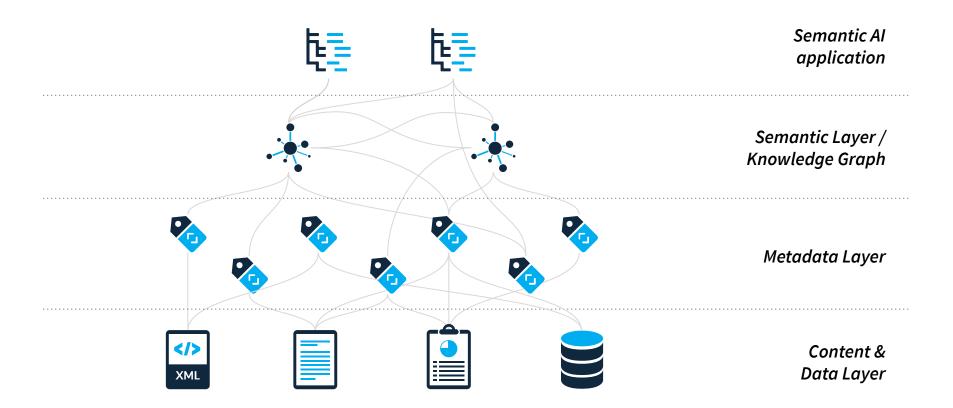


# Governed by Knowledge

Where does Semantics sit in your information architecture?

### **Four-layered Information Architecture**







# Things, Not Strings

What is it and why should you care?



# From keywords to entities.

From the words that are used to describe things to the things being described.

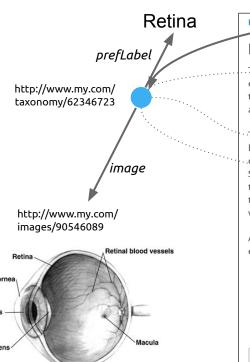
It changes [web pages | silos] from isolated islands, to islands joined by billions of bridges.

Aaron Bradley, EA - http://www.seoskeptic.com/semantic-seo-making-shift-strings-things/

### 'Things' but not Strings:



# Using a 'Semantic Knowledge Graph'



Home → Medical Encyclopedia → Retina

### Retina

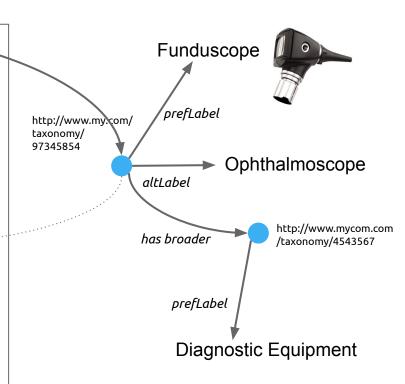
The retina is the light-sensitive layer of tissue at the back of the eyeball. Images that come through the eye's lens are focused on the retina. The retina then converts these images to electric signals and sends them along the optic nerve to the brain.

The retina usually looks red or orange because there are many blood vessels right behind it. An ophthalmoscope allows a health care provider to see through your pupil and lens to the retina. Sometimes photos or special scans of the retina can show things that the provider cannot see just by looking at the retina through the ophthalmoscope. If other eye problems block the provider's view of the retina, ultrasound can be used.

Anyone who experiences these vision problems should get a retinal examination:

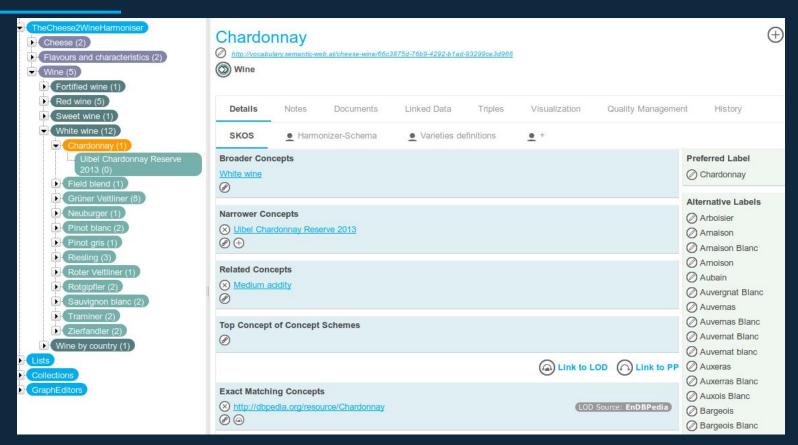
- Changes in sharpness of vision
- · Loss of color perception
- Flashes of light or floaters
- Distorted vision (straight lines look wavy)





### The standards compliant THING





# The standards compliant THING



### Chardonnay

0

http://vocabulary.semantic-web.at/cheese-wine/66c3875d-76b9-4292-b1ad-93299ce3d966



Wine

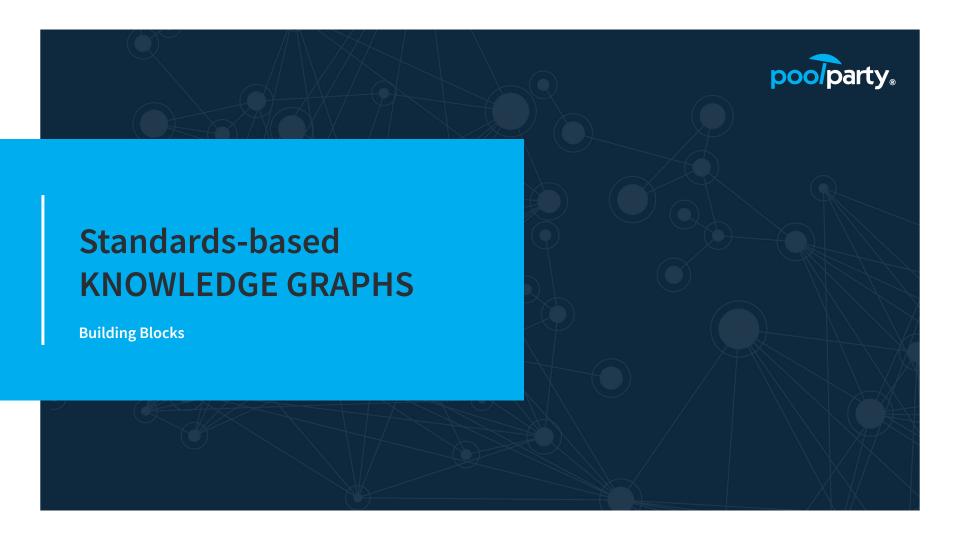
Subject (resource, entity, thing)

Predicate	Object
http://www.w3.org/2004/02 /skos/core#exactMatch	http://dbpedia.org/resource/Chardonnay
http://www.w3.org/2004/02 /skos/core#narrower	http://vocabulary.semantic-web.at/cheese-wine/912c97a4-ce16-40db-b85c-e751b8b1f7cd
http://www.w3.org/2004/02 /skos/core#prefLabel	Chardonnay en



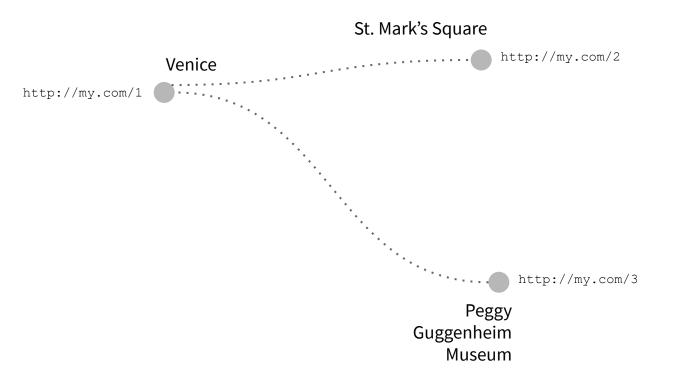
# KNOWLEDGE GRAPHS

What is it and why should you care?



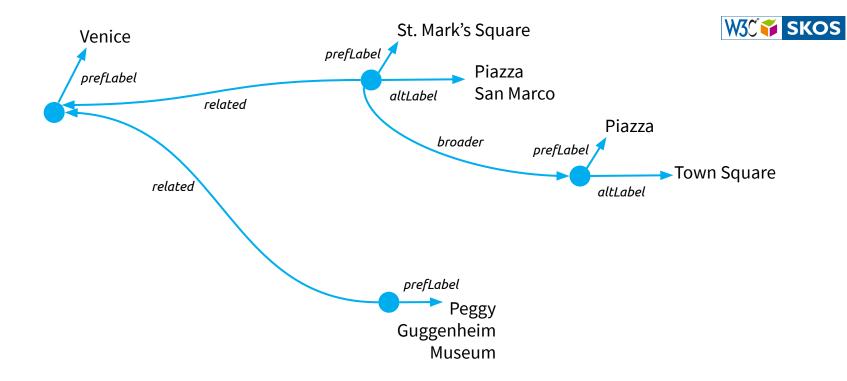
# Things and URIs





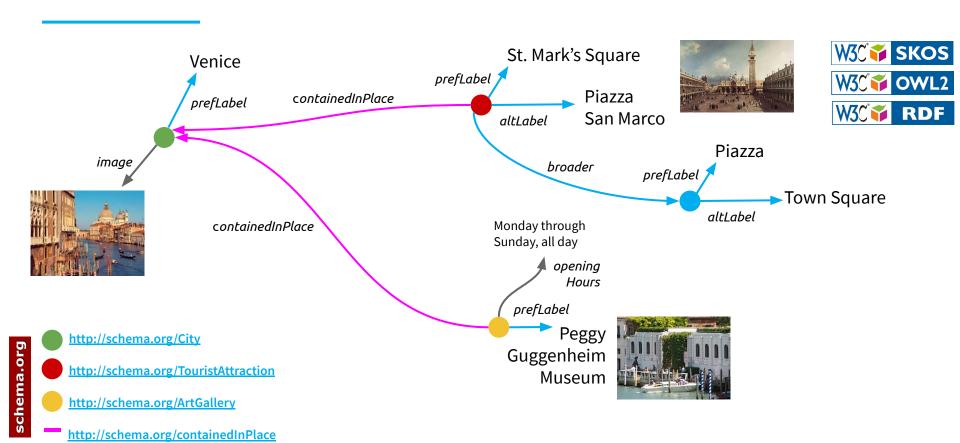
### Labels and basic relations





### Classes, specific relations, restrictions

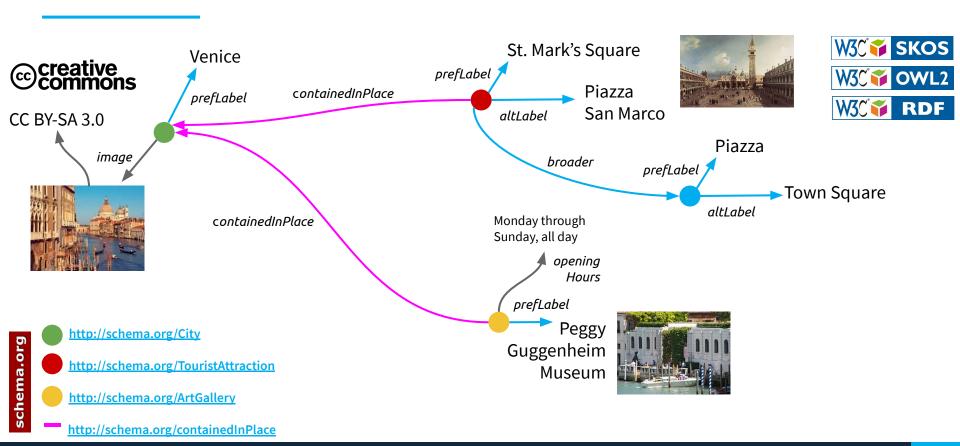




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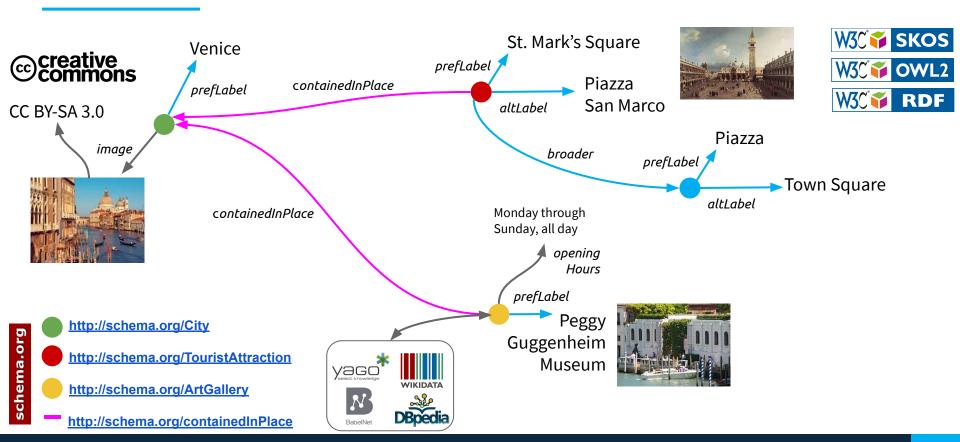
### Metadata and Graph annotations





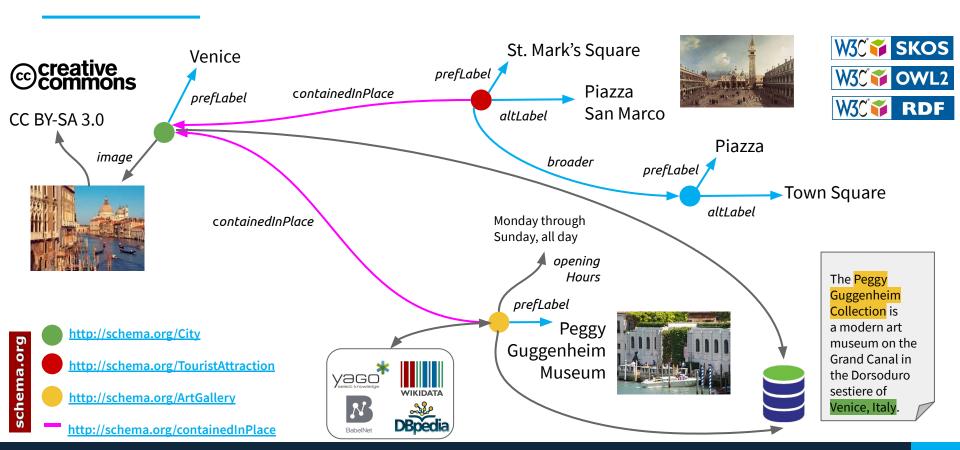
# **Entity linking and schema mappings**





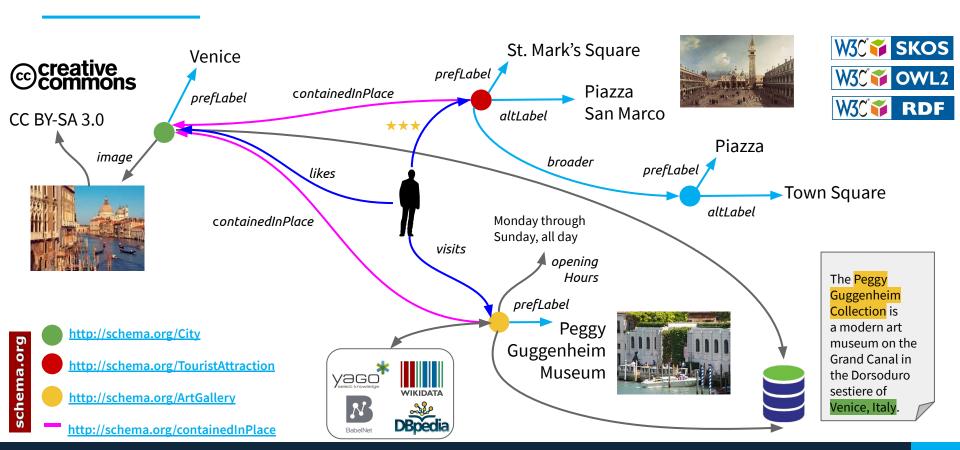
# Linking to data and document stores



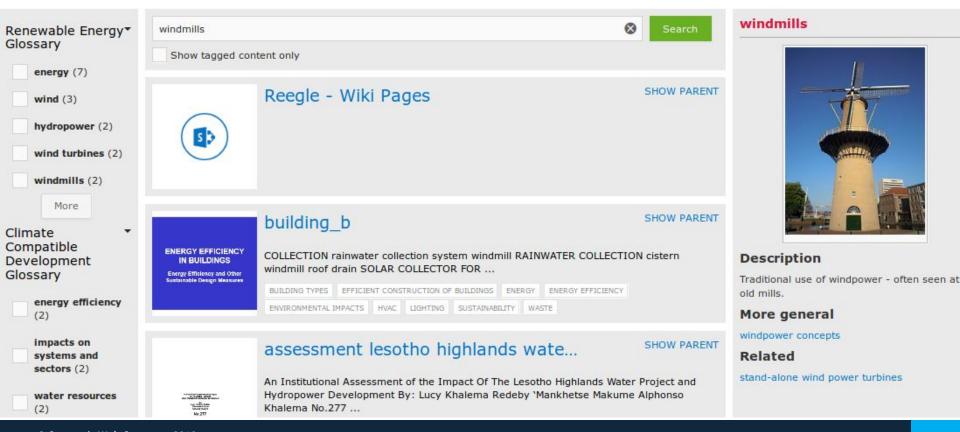


# Putting the user into the graph





### PowerSearch in Office 365 based on a Knowledge Graph





# Establishing the KNOWLEDGE GRAPH DEMO

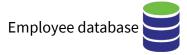
# **HR Analytics**



As an HR manager, for upcoming training programmes, I want to identify employees who:

- have a certain skill set
- have a specific degree
- have skills that are increasingly important on the labour market
- fall into a specific salary range





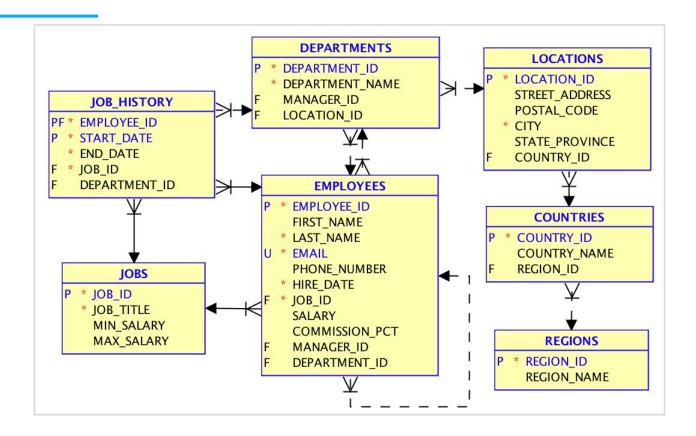
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Labour market statistics



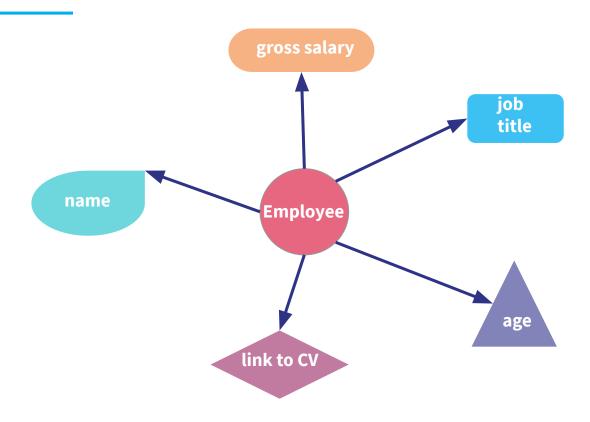
### HR Analytics - relational data model





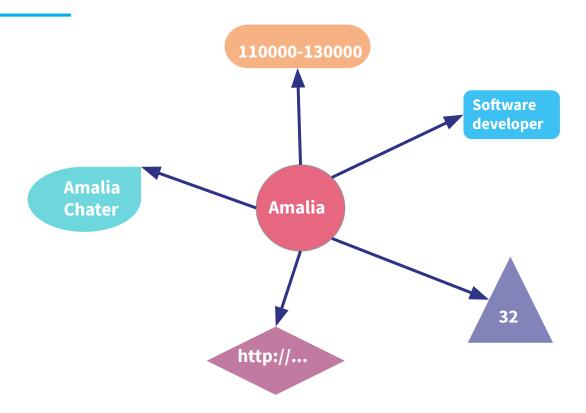
# HR Analytics - graph data model





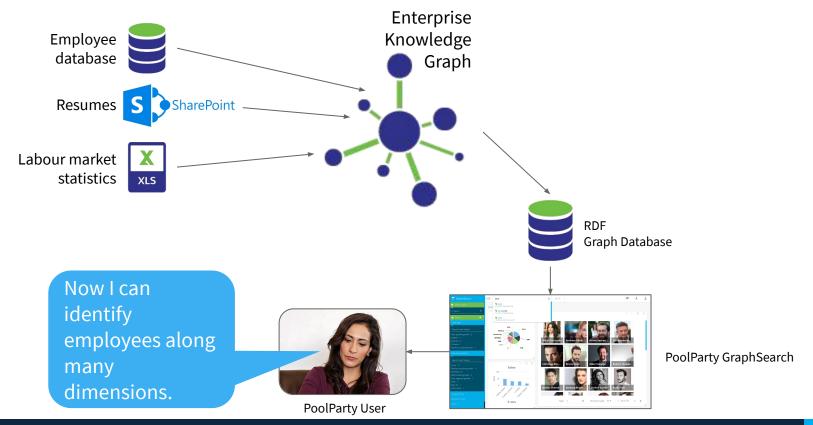
# **HR Analytics**





## **HR Analytics**





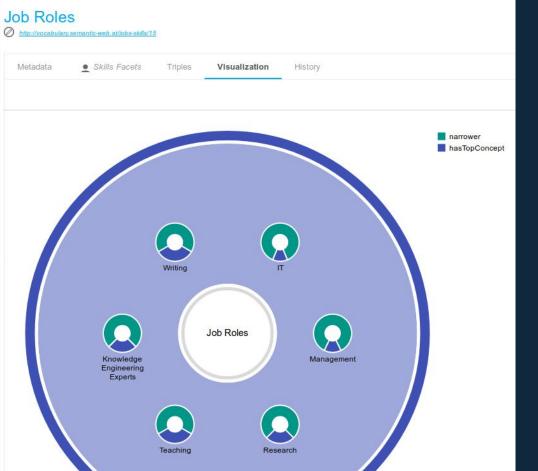
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## What do you need? And who's in charge?



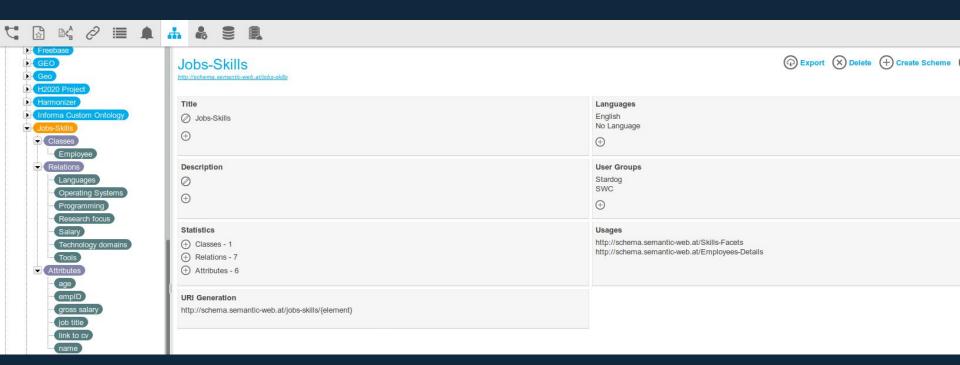
- Taxonomy
  - Domain Expert
- Ontology
  - Domain Expert
- Data Orchestration
  - Knowledge engineer
- Data
  - Organization / IT
- Settings
  - Domain Expert









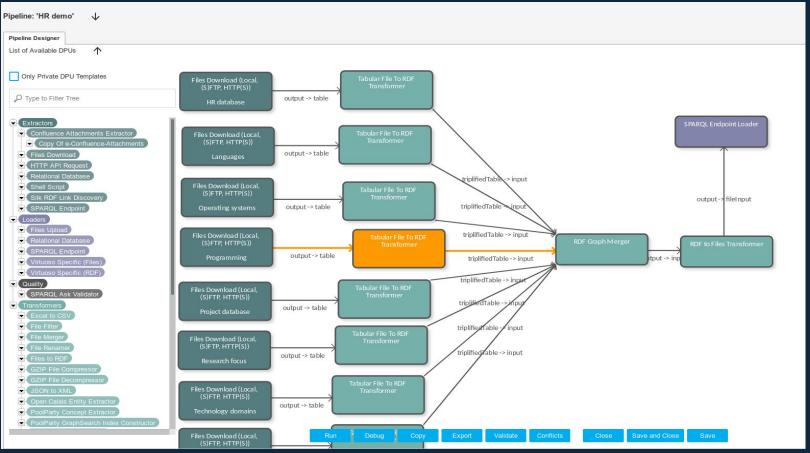




## LINKED DATA Orchestration

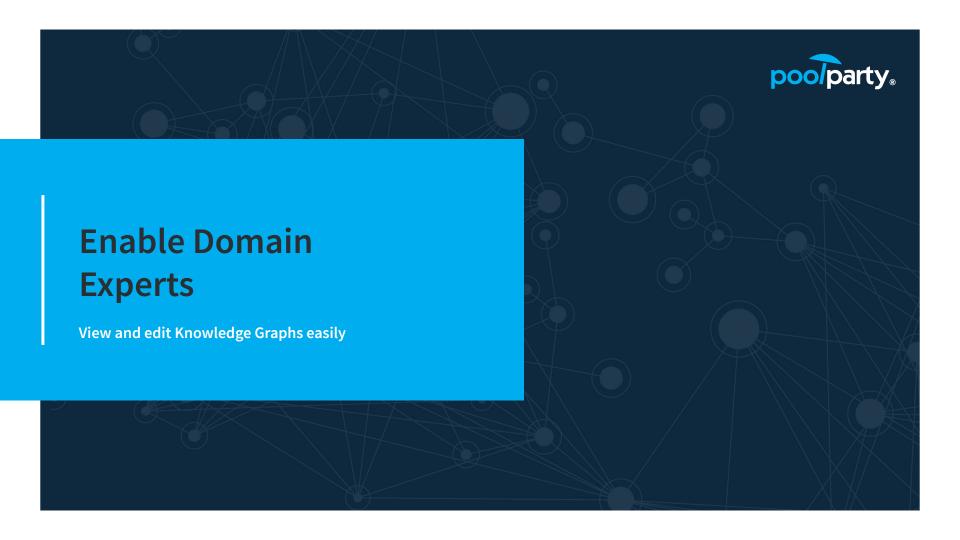
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	Parent: Tabular File To RDF Transformer					
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we need a more supportive environment

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■ Tree Browser





